



Shreenath House, Near Fruit Market Puna Kumbhariya Road, Surat

Date: 21/10/2016

TO WHOM SO EVER IT MAY CONCERN

Kind Attn: Mr.Mehul Patel, Biren Enterprise, Surat

Subject: Satisfactory & Optimum performance of **SHELL Lubricant Products** for our Passenger Fleets.

Dear Mr. Mehul Patel,

We are pleased to inform you that based on your provided recommendation of SHELL's Engine oil, Transmission Gear oil, Rear-Axle oil & Wheel-Hub Grease for our passenger fleet since **April '2013**. We have got satisfactory performance from your product. Following are the benefits we have got from Shell Products.

| APPLICATION | SHELL PRODUCTS | BENEFITS/LIFE |
|-------------------|-------------------------------------|------------------------------------|
| ENGINE (FLEET) | SHELL RIMULA R4 15 w 40 (CI 4 PLUS) | OIL LIFE EXTENDED TO 40,000 KMS |
| TRANSMISSION GEAR | SHELL SPIRAX S2 G 80 w 90 | 80,000 KMS |
| REAR-AXEL | SHELL SPIRAX S2 A 85 w 140 | 80,000 KMS |

We appreciate Biren enterprise for sharing knowledge for Engine oil to switch over to CI4 PLUS from CH4 which helps us to getting extended oil life of 40,000 kms from 30,000 kms.

Looking at performance of Shell products, which has reduced maintenance & labour cost.

Based on the current benefit result we are planning to switch over Shell Gadus S3 V 220 C2 for Wheel-hub application.

We appreciate effort of Biren Enterprise to help us to improve our maintenance practices, save cost & after sales services.

Regards,
SHREENATH TRAVELS.

A handwritten signature in blue ink, appearing to read 'Mehul Patel', is written over the typed name 'SHREENATH TRAVELS.'