

Date: 31 January 2024

**To whom so ever it may concern**

**Kind Attn:** MR. Tejas Bhatiya (DFLTS)

Biren enterprise, Authorized industrial distributor of Shell Industrial lubricants.

**Subject: Satisfactory performance of Shell Heat transfer oil S2.**

We herewith confirm that, we are fully satisfied with "**Shell Heat Transfer oil S2**" used in our thermo pack in our Textile Process house Unit; below mention consideration.

**Heater OEM:** Heatex Industries Ltd.

**Heater capacity:** 2500U

**Total holdup volume in system:** 47,025 Liters (225 Barrels).


**Oil life:** 13 years & continues.

**Operating temperature:** 250° Celsius

In addition to this, we assert that oil testing service "**Shell Lube Analyst**" & "**Shell Lube clinic**" has been very useful for evaluating oil condition over the year and help us to keep our system healthy running.

We are looking for long term relationship with shell and Biren enterprise and we appreciate the service provided by you.

Thanking you,

FOR ANNAPURNA INDUSTRIES PVT. LTD.  
  
DIRECTOR / AUTHO. SIGN.